

## Update from your acute hospital Trust December 2019

### Maternity Services

- A status update from Donna Ockenden, the Midwife who is leading the independent review into our Maternity services, to NHS Improvement/NHS England was leaked to the media, who reported it as an interim report. The Trust only received sight of the update on 28 November – two weeks after it was leaked to the media.
- It is difficult for us to comment on the nature of a leaked email.
- We have been working, and continue to work, with the independent review into our Maternity services.
- Our focus is to make our maternity service the safest it can be. We still have further to go but are seeing some positive outcomes from the work we have done to date.
- We have not seen or been made aware of any interim report, and await the findings of Donna Ockenden's report so that we can work with families, our communities and NHS England/Improvement to understand and apply all of the learning identified.
- We encourage any families who have not had the chance to share their experience to contact Donna Ockenden's team by emailing [maternityreview@donnaockenden.com](mailto:maternityreview@donnaockenden.com)

### Leadership

- Janine McDonnell has taken up the post of Women and Children's Care Group Director, taking over from Jo Banks, who has joined the Robert Jones and Agnes Hunt Orthopaedic Hospital (RJAH). Janine was previously the Centre Manager for Patient Access, Outpatients, Theatres and Critical care at PRH.
- Nicola Wenlock has taken up her post as Director of Midwifery. She was previously Divisional Director of Midwifery, Gynaecology and Sexual Health with Walsall Healthcare NHS Trust. Under Nicola's leadership, Walsall's maternity department went from a CQC rating of Inadequate to Requires Improvement and on to Good in just 21 months.
- Angie Wallace will be joining us from Birmingham Community Healthcare Trust as Interim Deputy Chief Operating Officer to work alongside Sara Biffen in supporting Chief Operating Officer Nigel Lee in operational delivery. Angie comes with a wealth of Senior Director experience in Community Services and in Scheduled Care within acute trusts and we look forward to her joining us on the 3 January for 12 months.
- Rebecca Gallimore, has joined us as interim Associate Director of IT. She is being seconded to us until the spring from University Hospitals of North Midlands (UHNM) to lead the implementation of the new ED system which is due to go live in February/March, and to help us shape our IT strategy.

### NHS Future Fit/Hospitals Transformation Programme

- Following the decision made by Shropshire CCG and Telford & Wrekin CCG about the future of our hospitals, the Trust has developed its Outline Business Case, which has been submitted to NHS Improvement. The OBC describes how the £312m investment from the Government can be utilised most effectively to deliver the clinical model of a planned care and an emergency care site.
- Telford & Wrekin Council asked the Secretary of State to look into the plans. After considerable consideration, independent experts from the Independent Reconfiguration Panel (IPR), unanimously agreed that the plans should go ahead as soon as possible. In its advice, the panel said: "The opportunity to visit the services and test the evidence with those involved locally served to reinforce the written evidence about the case for change.  
"Even if the ever-present problems of recruiting clinical staff to achieve safe rotas were resolved, the current model of emergency services provided through the two hospitals compromises safety and quality."



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- The Secretary of State requested the creation of an 'A&E Local' at PRH and requested that NHSE/I report back on how this would look. SaTH has put forward its recommendations, which will now be subject to further scrutiny. Media reports suggesting that this is the final model are inaccurate.
- We have relaunched our internal work as the Hospitals Transformation Programme (HTP) to better reflect what we are doing.

## A&E Pressures

- In November, 12,031 people attended our A&Es – a slight fall on October's figure, but 1,018 more than in the same month last year (the equivalent of an additional 34 people every day).

## Recruitment

- 176 nurses have been recruited from Indian. The first cohort arrived on 5 December.

## Performance

- In October (latest figures), 85.03% of SaTH's patients received planned operations or planned care within 18 weeks of being referred to hospital – below the 92% target and a fall on September's performance.
- In October (latest figures), 69.4% of patients received their first cancer treatment within 62 days of a GP referral – below 85% target and a fall on September's performance.
- In October (latest figures), 64.5% of people attending A&E were seen within four hours – below the 95% target, and the second successive fall in performance.

## Midwife-Led Units

- The CCGs are leading a review on maternity provision. The Options are for two MLU hubs plus three additional maternity hubs or two MLU hubs and four additional maternity hubs. The MLU hubs would be at RSH and PRH with additional hubs recommended for South Telford (Sutton Hill or Woodside), North Shropshire (Whitchurch or Market Drayton) and South Shropshire (Ludlow).  
The CCGs will go out to consultation in the near future and ask the public for their thoughts and feedback and consider this feedback before making any final decisions. Before that point is reached, the proposals continue to be scrutinised by the local Joint Health Overview and Scrutiny Committee.  
As is normal, the proposals are also undergoing a robust process of assurance from NHS England/Improvement. Until these assurances are received, the proposals will not be signed off by the CCGs and so are still subject to change.

## CQC update

- Our CQC inspection is on-going. We have had announced and unannounced visits, which will be followed by formal feedback. Details of improvements made since our last inspection can be found in our [Improving Together newsletter on our website](#).

## Winter



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- A therapy-led ward will open at RSH over the winter to reduce patient length of stay to help ease winter demand. An additional winter ward will also be created at PRH with the Wrekin MLU moving to a purpose-built modular ward next to the Shropshire Women and Children's Centre.

## Flu campaign

- Our staff flu campaign has been launched. The campaign has been a music theme with the tagline: Don't Let Flu Become The Number One Hit This Winter and the hashtag #WeWillRockFlu. The national target is for 80% of frontline staff to get the jab, but we have set ourselves a target of 90%. As an incentive, we are offering staff who get the jab a voucher to be used at our own Caffé Bistro outlets. So far around 70% of frontline staff have been vaccinated. We are now launching a telephone line so we can reach individuals who would like the jab.

## NHS Staff Survey

- The NHS Staff Survey closed on 29 November. Our results last year were disappointing and we have been doing a lot of work to understand the results and address some of the main themes raised.

## Good news stories

- Hospitals given top rating for Infection Prevention and Control <https://www.sath.nhs.uk/news/hospitals-given-top-rating-for-infection-prevention-and-control/>
- SaTH develops national programme for treatment of unwell babies <https://www.sath.nhs.uk/news/mist/>
- Hourly rate paid to Bank Nurses working in a number of clinical areas has been increased <https://www.sath.nhs.uk/news/hourly-rate-paid-to-bank-nurses-working-in-a-number-of-clinical-areas-has-been-increased/>
- New CT scanner arrives at PRH <https://www.sath.nhs.uk/news/new-ct-scanner-arrives-at-prh/>
- DJ Chris Evans donates £6,000 to Children's Ward <https://www.sath.nhs.uk/news/dj-chris-evans-donates-6000-to-childrens-ward/>
- Cancer and trauma patients to benefit from ground breaking 'virtual surgery' <https://www.sath.nhs.uk/news/cancer-and-trauma-patients-to-benefit-from-groundbreaking-virtual-surgery/>
- Acute hospitals becoming 'veteran aware' <https://www.sath.nhs.uk/news/veteran-aware/>



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Hello everyone,

I am taking this opportunity to send out the latest update from the Trust, and to remind you of our community meetings taking place this week.

They are being held:

Tuesday 3 December            10:00 – 12:00            Meeting Point House, Telford            [Sign Up Here](#)

Thursday 5 December            10:00 – 12:00            SECC, Royal Shrewsbury Hospital            [Sign Up Here](#)

The Agenda for both meetings is:

Update on ED and Urgent Care - Dr Arne Rose, Medical Director \*\* Depending on operational pressures

Update on CQC and Special Measures- Maggie Bailey, Interim Deputy Director of Midwifery

Frailty - Gemma McIver-Paddock - Workshop to explore ideas for the People's Forum The Engagement Team

We would be grateful if you could sign-up to the meetings through Eventbrite using the links above.

Thank you for your support,

Kind regards,

Kate

**Kate Ballinger**  
**Community Engagement Facilitator**



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