

## Prime Ministers Challenge Fund Update - Jan 2015

Dear colleagues

There is so much happening at the moment, across PMCF, STW Federation and the new CEPN (Community Education Provider Network) that it has been decided to update all Practices, whether directly involved in The Challenge Fund or not.

It was always the intention when bidding for the PMCF, that any innovations or benefits from the project should be shared wherever possible, with the long term aim of supporting everyone in our locale equally and as quickly as possible.

### WORKFORCE

Recent advances in workforce include;

- The deployment of the first 2 UCPs into practices (Station Drive & Oakengates) to progress their training. We have a couple of other 'students' in hand and will be recruiting to more posts in 2016 from both the existing Shropdoc nursing team and through advert.

Feedback to date from both students and Practices has been excellent and the word is spreading that this role offers an attractive option for staff who wish to develop their clinical careers.

- Community Education Provider Network success - funding from Health Education West Midlands for 3-5 years to establish and run a network of providers across T&W and Shropshire County. STW & Shropdoc bid for this money as no one else locally seemed to be aware.

Funding of £50,000 per year will enable the employment of a network manager to bring together all the various providers and build a non-partisan training and education resource. The intention is to avoid duplication, identify gaps in education, enable multi-professional learning across organisations to build interdisciplinary relationships and to access ongoing funding streams.

Educational opportunities will attract and hopefully retain various professionals in our area, securing our future workforce needs.

The first meeting of the network is planned for mid-January with representatives from all local providers.

- The CEPN was originally offered to increase Nurse training posts and also increase uptake of Apprenticeships.
  - We will shortly be undertaking a detailed analysis of local training provision, identifying both current and potential placements.

- We have applied for funding to employ 2 Nurse Tutors to oversee the nurse training programme - the outcome is due shortly
  - Once identified we will support Practices to take these students, both financially and with resources. It is planned to create locality learning sets which will be self-supporting in many ways, overseen by the Nurse Tutors.
  - Further funding is being sought to support the development of Apprentices and Practice managers will be invited to a meeting with the National Skills Academy for Health in the New Year.
- The PMCF has submitted a bid for up to 12 Post-CCT GP Fellows beginning in early 2016. There are 2 cohorts available; Frailty and Urgent Care. These are 12 month posts for newly qualified GPs, with a mixture of General Practice, Care Homes, ED/Ambulatory Care and education.

The Practice element includes 2-4 sessions per week.

**We will be advertising shortly for host Practices to accept these training posts for GP Fellows, Nurses and Apprentices. If you are interested in participating please contact Dan Robinson for further information.**

#### IT and Clinical Record Sharing

- We are pleased to announce that all 37 PMCF practices have signed an Information Sharing Agreement which will allow patient flow across all our development schemes. This is no mean achievement as many areas are still struggling to get to this point.
- Services are due to go live shortly (see below for details) and as each site becomes operational there will be support available to iron out any teething problems.
- These solutions are not perfect and work continues. Where useful to other schemes we now have a workable method to share across the whole footprint.

#### SERVICE DEVELOPMENTS

- Extended Access surgeries are going live from 10<sup>th</sup> December 2015 with phased implementation across Shropshire, Telford & Wrekin. Patient information flyers and posters have been circulated to all practices for display and distribution to raise awareness of the service and encourage participation.

- Acute Visiting Service will go live 11<sup>th</sup> January 2015, again a phased implementation across Shropshire, Telford & Wrekin.
- As previously promised, the PMCF roll out is based on available workforce capacity. We have not designed a rota which pressurises GPs or others to man.
- Physiotherapy; we have secured the services of Jayne Beasley to lead on this work.

The plan is for 4 pilot Practices to test out a couple of different models based on evidence of successful services elsewhere.

There are 2 main objectives, both of which should reduce GP workload;

1. The ability for patients to directly access physiotherapy initial assessment via Practice reception or telephone, booking into a designated appointment
2. The assessment can take place by telephone or in some locations face-2-face using a modified assessment protocol which enables 20 minute appointments.

Both the access and assessment options will be tested initially, with the most effective process being rolled out across the other PMCF practices.

- Care Coordination (Stafford); a lead nurse has been recruited to liaise with Practices and providers to establish local referral pathways. In the first instance this will involve more effective utilisation of existing resources and highlighting areas for development to the CCGs.

For local GPs and other referrers, it will mean a single contact number where referrals will be accepted and sorted out - bouncing patients back to GPs is not an outcome!

Finally, a big thank you to everyone who is helping to progress this project. This a major undertaking but the potential rewards are huge - keep up the good work!