

General Data Protection Regulations - Privacy Statement

Introduction

Shropshire Patients Group (SPG) complies with the General Data Protection Regulations 2018. We promise to respect the confidentiality of any personal data you share with us and we will always make every effort to protect your privacy. We pride ourselves on our honesty and openness and will always be clear how, when and why we collect and process your information.

This Privacy Statement explains how the Shropshire Patients Group will use any personal information we collect about you received both online and offline, as well as any electronic, written or oral communication.

What information do we collect?

The SPG collect information about you when you make your application to access the SPG Website. The information we collect about you can include your name, the name of your PPG, PPG Interests, email address, phone number, username & password (which is encrypted on the website).

How do we use the information about you?

The information you provided when applying to join the Shropshire Patients Group will be used for purposes only in connection with communicating by telephone and email. It will never be disclosed for marketing purposes.

All data collected by SPG will be saved to a computer and stored on a secure server or held in a password protected folder.

Access to your information and correction

We want to ensure that your personal information is accurate and up to date. Please contact us through info@shropshirepatientsgroup.org.uk to correct any information that you think is inaccurate, *or* you can self validate and update the data that we currently hold on you by going onto the SPG website, clicking on the green tab "Directories" then on the drop down menu "Members Directory" and finding your name where you will be able to edit your personal data.

If you wish to restrict the use of the data we hold on you then please contact us on above email address.

For how long will my information be held?

The information will only be retained for as long as you are a member or if you self unsubscribe. We will ask you to review your personal data annually (as described above) for us to establish its accuracy and to see if we are still entitled to hold or process it.

Sharing data

As an SPG website member the data that you provided us with (*your name, the name of your PPG, your interests, your email address, and phone number(s)*) will be able to be viewed (*but not edited!*) by other SPG members, other than this, we will not sell, trade or share your personal information with third parties nor will we send you mailings on behalf of other unrelated organisations



Working To Improve Health Care Services in Shropshire

Changes to Our Privacy Statement

We keep our Privacy Statement under regular review and it will be reviewed at least annually.

Complaints

You have the right to take any complaints about how we process your personal data to the Information Commissioner:

Information Commissioners Office on 0303 123 1113 or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. or via email - <https://ico.org.uk/make-a-complaint/>

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