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| |  |  | | --- | --- | | |  | | --- | | https://gallery.mailchimp.com/9dd6577cf3f36af3c2f6682ed/images/570163e5-2b4c-498d-9798-6a605474ae76.jpg | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Welcome to the Patients Association's Weekly News** | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | [Share](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=5bb80c761b&e=b00dac9705) | [Share](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=23c2f38d18&e=b00dac9705) | | |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | [Tweet](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=0da558662a&e=b00dac9705) | [Tweet](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=845e96aeb4&e=b00dac9705) | | |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | [Forward](http://us5.forward-to-friend.com/forward?u=9dd6577cf3f36af3c2f6682ed&id=f349632ce5&e=b00dac9705) | [Forward](http://us5.forward-to-friend.com/forward?u=9dd6577cf3f36af3c2f6682ed&id=f349632ce5&e=b00dac9705) | | | | | | |  |  |  | | --- | --- | | |  | | --- | | **COVID-19 and lockdown latest for the four home nations** | | |
| |  |  | | --- | --- | | |  | | --- | | https://mcusercontent.com/9dd6577cf3f36af3c2f6682ed/images/19afdf52-0c19-463f-9210-5cc89623a271.png | |  |  |  | | --- | --- | | |  | | --- | | Yesterday, the whole of England entered a second lockdown to reduce the transmission of COVID-19 and halt the rising number of infections.   This means there are new restrictions on what you can and can’t do in England, and continuing restrictions in the other home nations. Patients who were advised to ‘shield’ earlier in the year are being given similar advice, and contacted by letter. [Further guidance on keeping safe](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=01107ecd48&e=b00dac9705) has been published for this group.   Our team is working to keep information for patients up to date with the changing situation and you can read more about what’s happening in your country [on our website](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=92881b9ce0&e=b00dac9705).   But it is important to bear in mind that the NHS is not closed to non-COVID patients. GP practices are still open and while the NHS is on high alert patients have been urged not to delay seeking treatment. If you need hospital care, the recommendation in England is to use NHS 111 rather than turn up at A&E (unless in an emergency) – call handlers will be able to book you in to A&E, or direct you to other medical services. | |  |  |  | | --- | --- | | |  | | --- | | [**Read more**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=cc6c55934a&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **The Patients Association are looking for a trustee** | |  |  |  | | --- | --- | | |  | | --- | | https://mcusercontent.com/9dd6577cf3f36af3c2f6682ed/images/b591026e-46af-407c-b77d-24739778ab90.png | |  |  |  | | --- | --- | | |  | | --- | | Are you interested in becoming a trustee of the Patients Association? We are currently recruiting!   Our Board of Trustees makes sure our mission and vision are met. They set and review our direction and make sure we’re delivering our objectives as well as offering advice and guidance to help the Patients Association continue to do the work we do.   Ultimately, trustees are responsible for the governance of the Association, ensuring that we stay on track, achieve our goals and remain true to our core values.   To find out more about what the role involves review the [job description.](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=8c67f1af78&e=b00dac9705)  **Applications close 27th November.** | |  |  |  | | --- | --- | | |  | | --- | | [**Get involved**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=bca7878f5a&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **The Big Social Care survey is open** | |  |  |  | | --- | --- | | |  | | --- | | https://mcusercontent.com/9dd6577cf3f36af3c2f6682ed/images/b41df7fe-db3c-4fd1-b7d7-1f4121c02188.jpg | |  |  |  | | --- | --- | | |  | | --- | | The Care and Support Alliance, of which we’re members, has launched a survey to find out about the experience of people living in England who use social care, or support someone who uses social care.   Like our survey earlier this year, the CSA is particularly interested in how the pandemic has affected social care provision.   The survey, [CSA Big Social Care Review](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=5c29d27083&e=b00dac9705), is now open and will remain open until Friday 4 December. | |  |  |  | | --- | --- | | |  | | --- | | [**Take the survey**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=47daac0f1f&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **NHS England wants patients’ opinions on who can supply and administer medicines** | |  |  |  | | --- | --- | | |  | | --- | | https://mcusercontent.com/9dd6577cf3f36af3c2f6682ed/images/f82ec463-cc25-49bd-9e9b-b36c14d8bda5.jpg | |  |  |  | | --- | --- | | |  | | --- | | How would you feel if your dental hygienist gave you a medication? Or your physiotherapist?   NHS England has, for some time, been looking into the need for some regulated health professions to supply, administer and prescribe medicines to their patients. It now wants to gather patients’ opinions and has opened up its proposals to public consultation.   Its proposals are about extending medicines responsibilities to eight health professions, including dental hygienists, physiotherapist independent subscribers, and biomedical scientists.     There’s more information on the NHS England website about the plans and how you can contribute to the consultations. | |  |  |  | | --- | --- | | |  | | --- | | [**Have your say**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=b7ca054f2a&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Have your say: digital technology in the COVID pandemic** | |  |  |  | | --- | --- | | |  | | --- | | https://mcusercontent.com/9dd6577cf3f36af3c2f6682ed/images/e3b4337a-5351-4a28-8f91-dec6be21fc0c.jpg | |  |  |  | | --- | --- | | |  | | --- | | The Patient Coalition for AI, Data and Digital Tech in Health, chaired by Patients Association Chief Executive Rachel Power and supported by Boehringer Ingelheim, invites patients and the public to contribute their experience and opinions to a new report focused on understanding the value of digital health technology during the pandemic.   The goal of this report is to help ensure that the UK can learn from the pandemic experience to continue improving the development, implementation and use of digital health to the benefit of patients and the NHS. The report will conclude with a series of recommendations for policymakers to help inform the policymaking process.   To that end, the Coalition is running a short survey on your experiences of, and views on, digital technology in health and care.   Responses will be anonymous, and analysed by Lexington Communications, which provides the secretariat for the Coalition.   Thank you in advance for helping to improve our understanding of the use of digital health technology in the response to the coronavirus. | |  |  |  | | --- | --- | | |  | | --- | | [**Take the survey**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=093a60c7e0&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **NHS Continuing Healthcare failing to provide care for most vulnerable, says PHSO** | |  |  |  | | --- | --- | | |  | | --- | | https://gallery.mailchimp.com/9dd6577cf3f36af3c2f6682ed/images/92dc2d01-b586-4814-8e9f-c5d249ef4b2f.jpg | |  |  |  | | --- | --- | | |  | | --- | | People with complex care needs are paying for care the NHS should be funding, according to a new report on NHS Continuing Healthcare by the Parliamentary and Health Service Ombudsman (PHSO).   The report shows repeated failings in the way local Clinical Commissioning Groups (CCGs) assessed people’s care needs and funded their care packages. Incorrect and delayed decisions have had a devastating impact on people’s lives, leaving some without essential care, while others are paying hundreds of thousands of pounds in care costs while they wait for decisions.   Problems with CHC are among the issues raised by callers to our helpline, and for that reason we are a member of the CHC Alliance, a group of charities campaigning to improve how CHC works for patients. Laura Cockram, co-chair of the Alliance, commented on the report: ”No one should have to fight this hard for the support they need and are entitled to. By training staff to get CHC decisions right first time and making the process easier to understand, CCGs have the opportunity to remove a massive financial and emotional burden for vulnerable people who simply need support, not barriers.” | |  |  |  | | --- | --- | | |  | | --- | | [**Read the report**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=b5f428546d&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Develop your leadership skills** | |  |  |  | | --- | --- | | |  | | --- | | https://gallery.mailchimp.com/9dd6577cf3f36af3c2f6682ed/images/9d35d0f6-a820-43df-8044-4083c9c74e91.jpg | |  |  |  | | --- | --- | | |  | | --- | | The NHS is launching a peer leadership development programme, as part of its commitment to develop 500 peer leaders by 2024, aimed at patients who want to use their experience to help the NHS deliver patient-centred healthcare.  You can sign up online and if you have any questions, or would like more information about the programme, email [england.pldp@nhs.net](mailto:england.pldp@nhs.net). | |  |  |  | | --- | --- | | |  | | --- | | [**Sign up**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=ef2f7a43e7&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **Call our helpline** | | |
| |  |  | | --- | --- | | |  | | --- | | https://mcusercontent.com/9dd6577cf3f36af3c2f6682ed/images/a8f66e5f-24c4-4735-b620-0505ed3e27e0.jpg | |  |  |  | | --- | --- | | |  | | --- | | Our helpline provides specialist information, advice and signposting to help you make sense of the world of health and social care.   The helpline covers all of health and social care, and we would like to hear your experiences in the NHS and social care systems. Whether your experience has been positive or one that could have been better, we’d like to hear more and see what we can do to help. Our partnership with the Care Quality Commission means when you call our helpline or email us, it can make a real difference.  To share your experiences with our helpline team, call 0800 3457115 between 9.30am and 5pm on weekdays or email [helpline@patients-association.org.uk](mailto:helpline@patients-association.org.uk). See [our website](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=75744ae4d6&e=b00dac9705) for more ways to get in touch. | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **What our team is reading this week** | | |  |  |  | | --- | --- | | |  | | --- | | [**Coronavirus: NHS in England to declare national incident as second wave surge puts 11,000 in hospital**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=e2551bba99&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | | [**Learning from two decades of changing NHS care in England**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=473b5c9a8b&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | | [**Health inequalities: time to act**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=67995ce3d8&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | | [**Lords examines Medicines and Medical Devices Bill**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=6d6692a017&e=b00dac9705) | |  |  |  | | --- | --- | | |  | | --- | | [**Patient Experience Library – Inadmissible Evidence report**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=994a5704a1&e=b00dac9705) | | |
| |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | **About Us**  Our vision is that health and social care will be delivered in a way that meets every person’s health and social care needs.  Our mission is to give effect to the patient voice, to improve patient experience and support people to engage fully in their own care. Find out more about our values on our [website](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=d2492d201b&e=b00dac9705). | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | [Share](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=5ca3dfbf27&e=b00dac9705) | [Share](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=2478a4926a&e=b00dac9705) | | |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | [Tweet](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=307fc9379b&e=b00dac9705) | [Tweet](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=05c3f2b463&e=b00dac9705) | | |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | [Forward](http://us5.forward-to-friend.com/forward?u=9dd6577cf3f36af3c2f6682ed&id=f349632ce5&e=b00dac9705) | [Forward](http://us5.forward-to-friend.com/forward?u=9dd6577cf3f36af3c2f6682ed&id=f349632ce5&e=b00dac9705) | | | | | | |  |  |  | | --- | --- | | |  | | --- | | *Copyright © 2020 The Patients Association, All rights reserved.* You are receiving this email because you subscribed to the Patients Association Weekly News. If you no longer wish to receive it and wish to unsubscribe, please follow the links contained in this email.  **Our mailing address is:**  The Patients Association  PO BOX 935  London, England HA1 3YJ  United Kingdom  [Add us to your address book](https://patients-association.us5.list-manage.com/vcard?u=9dd6577cf3f36af3c2f6682ed&id=6e2a14ef7a)  Our full privacy policy [is available on our website](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=4c1c9209e5&e=b00dac9705).  Want to change how you receive these emails? You can [update your preferences](https://patients-association.us5.list-manage.com/profile?u=9dd6577cf3f36af3c2f6682ed&id=6e2a14ef7a&e=b00dac9705) or [unsubscribe from this list](https://patients-association.us5.list-manage.com/unsubscribe?u=9dd6577cf3f36af3c2f6682ed&id=6e2a14ef7a&e=b00dac9705&c=f349632ce5) | |  |  |  | | --- | --- | | |  | | --- | | *The Patients Association is a registered charity in England and Wales (1006733).  A company limited by guarantee.  Registered company in England and Wales (02620761) Registered address:  P Block, Northwick Park Hospital, The North West Hospitals NHS Trust, Watford Road, Harrow, Middlesex, HA1 3YJ* | | |