|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| https://gallery.mailchimp.com/9dd6577cf3f36af3c2f6682ed/images/570163e5-2b4c-498d-9798-6a605474ae76.jpg |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **Welcome to the Patients Association'sWeekly News** |

 |

 |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
| Share | [Share](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=c23581955f&e=b00dac9705) |

 |

 |

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
| Tweet | [Tweet](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=0f57b9e660&e=b00dac9705) |

 |

 |

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
| Forward | [Forward](http://us5.forward-to-friend.com/forward?u=9dd6577cf3f36af3c2f6682ed&id=0646958d50&e=b00dac9705) |

 |

 |

 |

 |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| **Patients Association congratulations Amanda Pritchard on NHS England top job** |

 |

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |
| --- |
| https://mcusercontent.com/9dd6577cf3f36af3c2f6682ed/images/9e82d7f5-8433-3317-c02b-6e703c874cff.gif |

|  |
| --- |
| The Patients Association's Chief Executive Rachel Power has written to Amanda Pritchard (left), who was this week appointed as Chief Executive of NHS England, to congratulate her on her appointment. Rachel offered Amanda the Patients Association’s support as she transitions from being NHS England’s Chief Operating Officer to its Chief Executive, and invited her to discuss patient partnership with us, to learn how it can improve the health and social care system . |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

 |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **2021 Members survey live** |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| https://gallery.mailchimp.com/9dd6577cf3f36af3c2f6682ed/images/0f9cbac3-44d0-4628-a47a-e1deab8d281f.jpg |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| If you’re a member of the Patients Association and haven’t received your invitation to complete our 2021 members survey, please email mailbox@patients-association.org.uk and we’ll send you the link. If you’re not a member, why not join? It’s free and if you join in the next two weeks, we’ll make sure you can take the members survey.  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**Click to join the Patients Association**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=3678c43570&e=b00dac9705) |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| **NHS England publishes framework for involving patients in patient safety** |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| Patient on gurney wheeled through hospital corridor |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| NHS England and NHS Improvement has published the final version of its framework for involving patients in patient safety. The framework sets out how NHS organisations should involve patients in patient safety and is split into two parts:* Part A - Involving patients in their own safety: sets out approaches NHS organisations should use to involve patients, their families and carers in their own safety. This could include initiatives to encourage patients to ask questions; individual information-sharing sessions; safety information campaigns; and supporting patients to raise concerns and to be involved in incident investigations.
* Part B - Patient safety partner (PSP) involvement in organisational safety: relates  to the role patients, carers and other lay people can play in supporting and contributing to a healthcare organisation’s governance and management processes for patient safety.

Additionally, NHSEI has published its first NHS-wide Patient Safety Syllabus . Developed by the Academy of Medical Royal Colleges working with Health Education England, and supported by the NHS England and NHS Improvement National Patient Safety Team, it will underpin the development of patient safety curricula for all NHS staff. The syllabus emphasises a proactive approach to identifying risks to safe care, promoting systems thinking and human factors.  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**Read the framework**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=29d32a263f&e=b00dac9705) |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| **Launch of Learn From Patient Safety Events service to public**  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| https://mcusercontent.com/9dd6577cf3f36af3c2f6682ed/images/b4b5a861-255d-817f-db29-2f5a9989a53b.jpg |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| The new Learn From Patient Safety Events (LFPSE) service is now live and being tested. Eventually, LFPSE will replace the current National Reporting and Learning System (NRLS) and Strategic Executive Information System (StEIS). NHS England and NHS Improvement describe the LFPSE as “a major upgrade, creating a single national NHS system for recording patient safety events”. It introduces improved capabilities for the analysis of patient safety events occurring across healthcare, and enables better use of the latest technology, such as machine learning, to offer insights that are more relevant to the current NHS environment than has previously been possible. LFPSE will offer better support for staff from all health and care sectors to record safety events, and provide greater insight and analysis to aid national and local safety improvement. |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**Visit the LFPSE website**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=52727d2b7c&e=b00dac9705) |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| **From the helplineTemporary registration with GP practice** |

 |

 |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| red telephone |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| Christopher\* called our free helpline because he wanted to know if it’s possible to register with a GP practice while he’s away from home working. If that was possible, Christopher wanted to know if there were any consequences for his registration with his existing GP. The adviser on our helpline was able to direct them to the following guidance on [the NHS website](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=9803beec69&e=b00dac9705):* If you are not registered with a GP but need treatment at a GP Surgery, you will need to complete a temporary registration form.
* To register as a temporary resident in England, you can find a GP near you.
* The surgery will ask you to complete a Temporary services form GMS3.
* You can register as a temporary resident if you plan to live near the GP surgery for up to 3 months.
* After 3 months you will have to apply to register with that surgery as a permanent resident.
* You can register temporarily with a GP surgery while away from home for work, study or on holiday. You'll remain registered with your permanent GP surgery.
* The temporary GP surgery will pass details of any treatment you have to your permanent GP surgery. They will add the information to your medical records.
* If your application to become a temporary patient is refused, you can still receive emergency treatment for up to 14 days.

The helpline also advised that the NHS has a customer service centre that Christopher could contact if he wanted to.\* Name changed for privacy.To share your experiences with our helpline team, call 0800 3457115 between 9.30am and 5pm on weekdays or email helpline@patients-association.org.uk. See [our website](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=4895ca220b&e=b00dac9705)for more ways to get in touch.  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **What our team is reading this week** |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**Chronic health issues for third in late 40s - study**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=b983af8ccb&e=b00dac9705) |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**New NHS boss is ex Durham schoolgirl and former Bishop of Jarrow's daughter**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=b75597e503&e=b00dac9705) |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**NHS health data sharing: what you need to know about your medical data and GPDPR**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=5bb73e157c&e=b00dac9705) |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**Simone Biles put her mental health first and showed that you can too**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=442f5c5a21&e=b00dac9705) |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**Patient data-driven insights can help reduce health inequalities (requires registration)**](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=e4dbe68c96&e=b00dac9705) |

 |

 |
|

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| **About Us**Our purpose is to ensure that everybody can access and benefit from the health and care they need to live well, by ensuring that services are designed and delivered through equal partnership with patients.Our strategic focus for 2021-25 is patient partnership in the design and delivery of health and care services.We are a registered charity raising all our own funds. If you'd like to support our work for all patients and make a difference, please [donate or consider making a regular donation](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=569f807b3a&e=b00dac9705). Thank you.     |

 |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
| Share | [Share](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=16acb07390&e=b00dac9705) |

 |

 |

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
| Tweet | [Tweet](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=b97e1aef6d&e=b00dac9705) |

 |

 |

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
| Forward | [Forward](http://us5.forward-to-friend.com/forward?u=9dd6577cf3f36af3c2f6682ed&id=0646958d50&e=b00dac9705) |

 |

 |

 |

 |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| *Copyright © 2021 The Patients Association, All rights reserved.*You are receiving this email because you subscribed to the Patients Association Weekly News. If you no longer wish to receive it and wish to unsubscribe, please follow the links contained in this email.**Our mailing address is:**The Patients AssociationPO BOX 935London, England HA1 3YJUnited Kingdom[Add us to your address book](https://patients-association.us5.list-manage.com/vcard?u=9dd6577cf3f36af3c2f6682ed&id=6e2a14ef7a)Our full privacy policy [is available on our website](https://patients-association.us5.list-manage.com/track/click?u=9dd6577cf3f36af3c2f6682ed&id=8949f24556&e=b00dac9705).Want to change how you receive these emails?You can [update your preferences](https://patients-association.us5.list-manage.com/profile?u=9dd6577cf3f36af3c2f6682ed&id=6e2a14ef7a&e=b00dac9705&c=0646958d50) or [unsubscribe from this list](https://patients-association.us5.list-manage.com/unsubscribe?u=9dd6577cf3f36af3c2f6682ed&id=6e2a14ef7a&e=b00dac9705&c=0646958d50) |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| *The Patients Association is a registered charity in England and Wales (1006733).  A company limited by guarantee.  Registered company in England and Wales (02620761)Registered address:  P Block, Northwick Park Hospital, The North West Hospitals NHS Trust, Watford Road, Harrow, Middlesex, HA1 3YJ* |

 |

 |